

February 3, 2016

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

*Electronic cc: Karen Peltz Strauss and Gregory Hlibok*

Re: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123; Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51; *Notice of Ex parte Meeting*

Dear Ms. Dortch:

On February 3, 2016, Jeremy Jack (Vice President, Hancock Jahn Lee & Puckett, LLC d/b/a Communication Access Ability Group and branded Star VRS and Star VRS for the DeafBlind ("CAAG/Star VRS")) participated in a meeting by phone with Federal Communications Commission ("FCC/Commission") attendee Nick Degani (Wireline Legal Advisor to Commissioner Pai).

In the meeting, CAAG/Star VRS discussed the additional Cost Data submitted via ex parte by CAAG/Star VRS<sup>1</sup> and to explain that CAAG/Star VRS is at a critical juncture in the need for a Tier I rate freeze laid out in the *Tier I Providers Emergency Petition for a Nunc pro Tunc Waiver*<sup>2</sup> and the *Further Notice of Proposed Rulemaking*<sup>3</sup>. CAAG/Star VRS urged the Commission to act immediately to stabilize Tier I Providers and move toward a more appropriate rate-setting and transparency methodology.

Respectfully Submitted,



Jeremy M. Jack  
Vice President, CAAG/Star VRS

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<sup>1</sup> January 29, 2016 *ex parte* CAAG/Star VRS

<sup>2</sup> November 25, 2015 *Tier I Providers Emergency Petition for a Nunc pro Tunc Waiver*

<sup>3</sup> *In the Matter of Structure and Practices of the Video Relay Service Program and Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket Nos. 10-51 and 03-123, *Further Notice of Proposed Rulemaking*, FCC 15-143 (October 21, 2015)